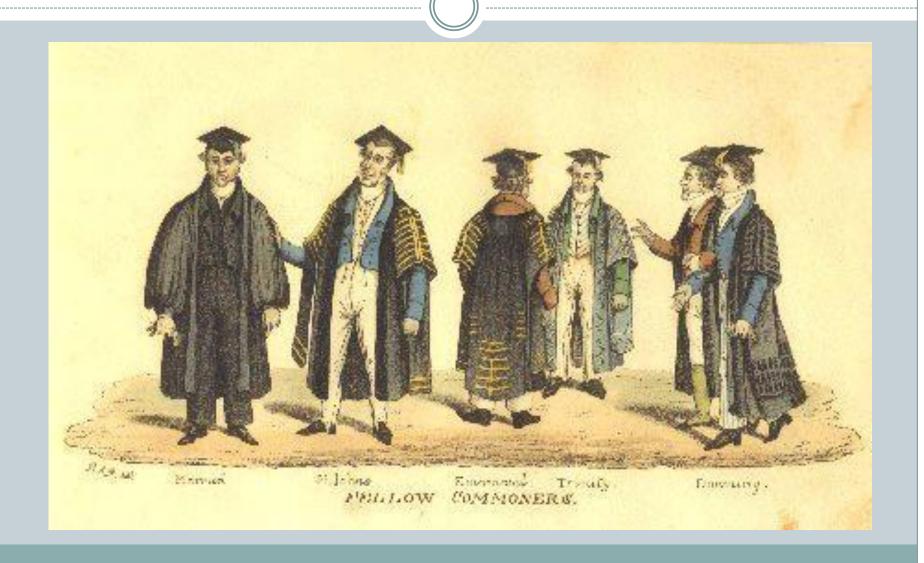
Bridging the Gap Between the Town and Gown: A Model for Promoting Positive University-Community Relationships

SARA E. HINKLE, PH.D. WEST CHESTER UNIVERSITY

ANITA ELLIS, M.S. HOFSTRA UNIVERSITY

ACPA ANNUAL CONVENTION
INDIANAPOLIS, IN
APRIL 1, 2014

Town vs. Gown



"Studentification"

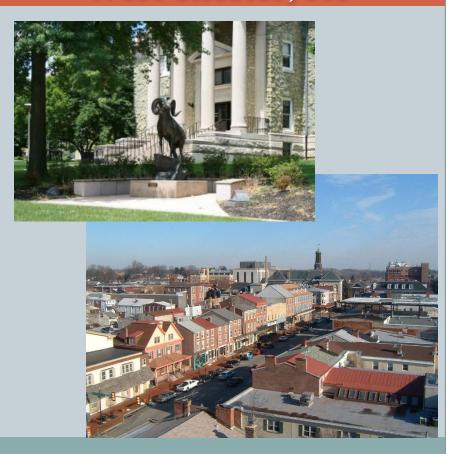




A Tale of Two Campuses

Hofstra University Hempstead, NY West Chester University West Chester, PA





A Tale of Two Offices

Off-Campus Living & Commuting Student Services

Off Campus and Commuter Student Services





Keys to Success

- Education
- Communication
- Cooperation
- Collaboration









Education

- Off-Campus Website Resources:
 - Thinking about living off campus
 - The Process
 - Safety Tips
 - Recess Tips
 - Rental Insurance
 - Monthly Newsletters
 - Calendar of Events
 - Frequently AskedQuestions





Education

Off-Campus Living Series

- Fire and Personal Safety
- How to be a Good Neighbor
- How to Read a Lease
- Social Host Law





Office of Off-Campus Living and Commuting Student Service:

Spring 2014 Calendar of Events

Off-Campus Living Series

Who Are the People in Your Neighborhood? Co-sponsored by the Hofstra University Center for Civic Engagement

Wednesday, February 12, 2014, 6:30-7:30 p.m. 246 East Libray Ming, Axion Libray, South Campus Join us for a lively discussion with civic leaders from your community, reighbors, and property owners from the surrounding Hofstra area. Learn all you need to know to be a good neighbor and enhance your off-campus experience including important fire safety tips and your legal responsibilities when hosting a party or social gathering

Apartment Hunting or Moving Home

Co sponowed by the Office of Soudent Leadership and Activities Thursday, Fobruary 13, 2014, 6-15-7-45 p.m.
Plaze Room Wietz, Mack Soudent Center, North Campus, John is in a dialogue about your living options after graduation. Whether you want to move back home or go apartment hunting, will help get the conversation started about weighing your options, dealing with credit card debt and other expenses, and repping student loans.

Is Living Off Campus for Me?

Wednesday, March 5, 2014, 11:15 a.m.-12:30 p.m. Commuter Lounge, 221 Mack Student Center, North Campus, Join us for an informative session about moving off-campus, including rental insurance, safety tips, and how to be a good neighbor.

Personal Safety Session

Wednesday, March 12, 2014, 11:15 a.m.-12:30 p.m. Commuter Lounge, 221 Mack Student Center, North Campus Learn have to stay safe at all times – whether you are walking, driving, or socialization.

Flavors of the Neighborhood

Co-sponsored by the Office of Multicultural & International Student Programs

Thursday, April 24, 2014, 6-9 p.m.

242 Mack Student Center, North Campus
Join fellow commuting and international students on a culinary
adventure at a local Peruvian restaurant. To sign up, please
register with the Office of Multicultural & International Student
Programm at 742 Mack Student Center, North Campus.

Pet Parade

Sunday, May 4, 2014, Noon-2 p.m.

Outdoor Plaza, Mack Student Center, North Campus Grab your beloved dog or cat, and join us for our fifth annual Per Paradel We're looking for the most talentad, best-looking, and best-behaved pets. Prizes will be awarded. Register with the Office of OH-Campus Living and Communiting Student Services, 221 Mack Student Center, North Campus.

Commuter Round-table Discussion Series:

Welcome Back Commuting Students Breakfast

Monday, January 27, 2014, 8-10 a.m. 27 Mack Student Center, North Campus Enjoy a 1ght breakfast and take the opportunity to meet fellow commuting students to lock off the spring 2014

Commuter Pizza Social

Wednesday, January 29, 2014, 11:15 a.m.-12:30 p.m. 221 Mack Student Center, North Campus Join us for a slice of pizza and tips on how to get involved on campus and meet upper-class commuting students.

Take a Pledge: Don't Text and Drive

Tuesday, February 25, 2014, 1-2:30 p.m. Atrium, Mack Student Center, North Cempus

Atrium, Mack Student Center, North Campus Stop by the Atrium and join the Office of Off-Campus Living and Commuting Student Services to take a pilodge against texting and driving. All attendees receive a Hofstra No Texting thumb band.

Commuter Cardio Hour

Tuesday, March 4, 2014, 4-5 p.m.
Co-sponsored by Mack Fitness Center
Meet at the Mack Fitness Center
Meet at the Mack Fitness Center
Join the Office of Off-Campus Living and Commuting Student
Services for an hour at the gym. Learn how to incorporate exercise
into you life in a fast, easy well

Cooking With Commuters

Co-sponsored by Lackmann Culinary Services
Tuesday, April 22, 2014, 4-6 p.m.
221 Mack Shader Center, Morth Campus
Join us to learn how to prepare foods that are easy to pack
up and bring with you on your commute. Also find out about the
benefits of a commuting student driving plant

Early Morning Breakfast

Monday, May 12, 2014, 8-10 a.m. 221 Mack Student Center, North Campus Enjoy a free breakfast as we celebrate the end of the semester!



For more information, please call 516-463-346

Communication

- Commuter newsletter
- Timed email communication
- Key civic leader & community contacts
- Rapid response to community concerns



Cooperation

Develop Allies

- Within university community
 - × Public Safety
 - × Fire inspector
 - × Residence Life
- Within local community
 - × Law enforcement
 - × Fire department
 - Civic association leaders
 - × Landlords



Cooperation

Community Campus Coalition

- Vice President for Student Affairs
- o Mayor
- Director, Off Campus and Commuter Student Services
- Director, Judicial Affairs
- Coordinator, Alcohol and Other Drugs
- Borough police
- Borough resident
- Borough council member
- Local bar owner
- Property owner
- SGA representative
- VPSA Graduate Assistant



Ongoing Service and Community-Based Programs:

- Snow Angels
- Shake-a-Rake
- Beautification projects
- Civic leaders as judges





Ongoing Service and Community-Based Programs:

- Adopt-a-Block Program
- Homecoming Clean-up Event





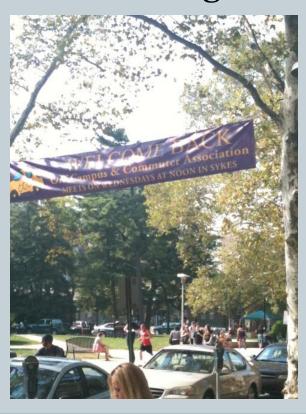
Represent University at local community events:

o MLK Jr. Day Parade, Memorial Day Parade, Civic association

meetings



- Welcome Back Picnics
- Move-out Program





Review of Key Concepts

- Education
- Communication
- Cooperation
- Collaboration









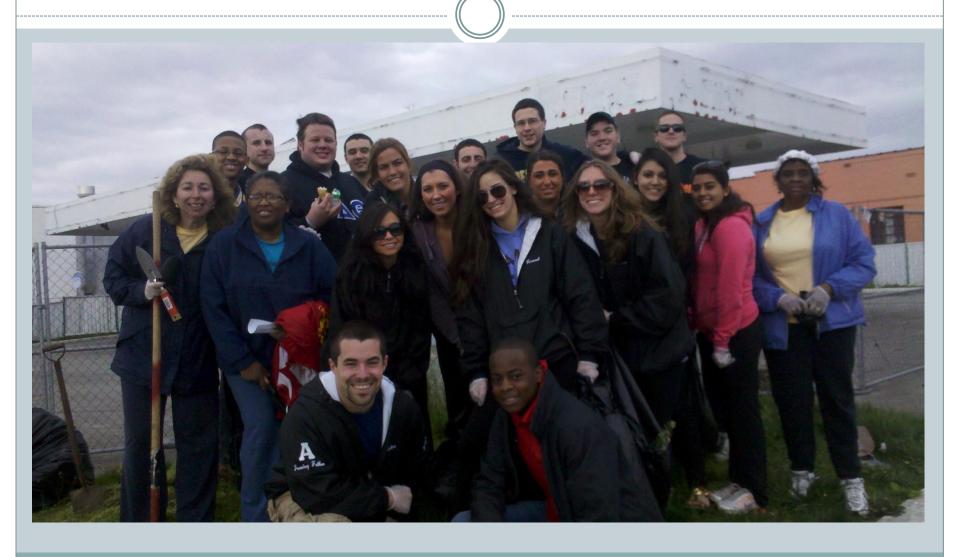
Accolades

- New York State Assembly Certificate of Merit, February 2013
- Nassau County Legislature Citation, February 2013
- Uniondale Community Council Honorary Trustee, February 2013



- Citation from the Office Executive of Nassau County, February 2013
- Town of Hempstead Honorary Trustee, February 2013
- Community Liaison Award, Town of Hempstead, October 2012
- Citation from The Office Executive of Nassau County, October 2012
- Community Liaison Award, Hempstead Coordinating Council Civic Association, October 2012
- Certificate of Recognition, Hempstead Coordinating Council of Civic Associations, April 2011
- Certificate of Recognition, Shake-a-Rake, Village of Hempstead, November 2010

Discussion



Contact Information

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Anita Ellis

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Hofstra University
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Resources & References

- Hofstra University Office of Off-Campus Living and Commuting Student Services website:
- www.Hofstra.edu/commuting
- West Chester University Off Campus & Commuter Services website: http://www.wcupa.edu/services/stu.occ/default.asp
- Bromley, R. (2006). On and off campus: Colleges and universities as local stakeholders. *Planning, Research, and Practice*, 21(1).
- Mayfield, L. (2001). Town and gown in America: Some historical and institutional issues of the engaged university. *Education for Health*, 14(2).