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CASHE CORNER

ACPA

Commission for
Academic Support
in Higher Education

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**CASHE Corner: News
You Can Use**

Each issue of our newsletter is intended to inform, educate, and hopefully inspire you in your daily tasks, whether you work in academic support services or in collaboration with these individuals. This month, we focus on everything Convention-related. From volunteer opportunities at Convention to ways to win prizes from CASHE for attendance, we hope that after reading, you'll be ready to go to Louisville!

Our themes change with each edition, so look for upcoming themes and if you have an idea for an article, op-ed piece, or something in between, feel free to contact Lauren Sanchez, Member Relations, at lsanchez5@luc.edu.

Happy reading!

Letter from the Chair

Dear CASHE membership,

Many of us will be together later this weekend in Kentucky at the annual ACPA Convention – I hope to see many of you during our sponsored programs, Awards reception, and dropping by the Showcase table. As my time as Chair comes to a close, I'm feeling a bit reflective about where we've come since I stepped into this position in 2009.

In the past 3 years, we have gained new leadership from across a spectrum of Academic Support – your newest Directorate members are eager to contribute to the success of this group as we move forward. We have held a number of successful conversations within the Commission regarding opportunities to work with other entities within ACPA and across higher education; please be on the lookout for your chance to contribute to professional development opportunities outside of the Convention next year. And we have clarified and focused our mission – who are we and who we represent were core questions we tackled within the last year. We are a strong Commission with many opportunities ahead of us.

As I step away from this role, I want to give a special thank you to Alice Mitchell and Heather Gasser – former and current Chair of Commissions,

for their ongoing support of this “little Commission who can.” ACPA is a supportive and dynamic

organization, and I appreciate those who have helped this group gain momentum.

Interested in being a part of the leadership in the future? Visit our website:

<http://www2.myacpa.org/academic-get-involved> for more information.

I am leaving you in the capable hands of Becky Shepherd, Mathematics Instructor and Special Help Coordinator in the Center for Academic Excellence at the United States Naval Academy and your incoming Commission Chair. I wish you all the best in your future work!

Sincerely,
Adrianna Guram
Chair, Commission for Academic Support in Higher Education



CONVENTION ACTIVITIES

The Louisville 2012 Convention is only a few days away! As members of the Commission, we invite you to attend any or all CASHE events, which include:

- ❖ **Sunday, March 25, 9a-3p: stop by our Directorate open meeting to get a preview of what will be covered in our Open Meeting and to meet your Directorate members (Location: Marriott, Bluegrass 1)**

- ❖ **Monday, March 26, 6:30-8p: visit our table at the Convention Showcase to find out what we're up to, meet other members, play some Kentucky trivia, and collect any freebies we might be offering (Location: Convention Center Exhibit Hall)**

- ❖ **Monday, March 26, 7:30-9p: come mingle and congratulate our 2012 CASHE Award Recipients at our Social/Awards Reception, as well as our commission's 35th birthday—there will be cake! (Location: Hyatt Regency, Seneca Park Suite)**

- ❖ **Tuesday, March 27, 2:30-4p: attend our Open Meeting during convention to meet the membership, find out what's next for CASHE, and contribute your thoughts, opinions, and suggestions (Location: Galt House, Willow Room)**



Louisville Fun Fact #4: 60 tons of firework shells are used each year at Thunder Over Louisville, North America's largest annual pyrotechnics show

Words from the Wise...

Michelle Gerdes, CASHE member and Instructor in the Academic Excellence Program at United States Military Academy at West Point, was a first-time attendee at the 2011 ACPA Annual Convention. We asked Michelle for her sound advice for this year's first-timers:

--Don't get too overwhelmed with all that is available. Look at the online itinerary builder and see what possible sessions you would like to visit. Then pick out a few at each time and see what they are like.

--Definitely visit the exhibitors. There are lots of resources and many are discounted for the conference.

--Network! Meet other people at some of the social events. Look at all of the commission tables during the table session at night. Talk to other people while you are waiting for a session to start.

--Volunteer! This is a good way to meet other people and become involved in the association.

--Attend the orientation program (especially if you have never been to another conference). It is a good way to learn what all of the types of sessions there are available.

--Last but not least...visit the city that the conference is located. Go out to dinner or see something that the city is known for. Louisville has the Kentucky Derby nearby and the Louisville bat factory (which I highly recommend for sports fans!)

MEMBER SPOTLIGHT



Dawn Traynor

**Coordinator of Cross Campus
Advising**

**University of South Carolina--
Columbia**

Current Position: Coordinator of Cross-Campus Advising at the University of South Carolina--Columbia

ACPA since: 2008

CASHE since: 2010

Why I got involved in CASHE: I have always been interested in academic support, and when I started working for the Student Success Center at USC I decided to make it official by joining CASHE. I was also looking for a way to get more involved with ACPA and this seemed like a natural fit.

What I'm looking forward to at Convention: This will be my first convention, so I don't even know what to expect! I just can't wait to reconnect with old friends, meet people from different functional areas of higher ed, and hear about the amazing work that is going on in the field. I'm also really excited to be presenting with two of the CCA GA's, and that we get to be a part of each others' first convention experience.



CASHE Sponsored Programs

The Commission for Academic Support in Higher Education is proud to sponsor five programs at the annual convention this year, each of which is listed below. Each time you attend one of these programs or another CASHE-related event, be sure to enter your name into the drawing to win one of our great prizes. Names will be drawn at the Open Meeting on Tuesday (see meeting info above), so mark your calendars!

Can I Have Your Attention?: Designing Environments Conducive to Learning

Monday, March 26, 11:00 AM - 12:00 PM

KY Int'l Convention Ctr - 218

Enhancing High-Impact Practice through Strategic Partnership

Monday, March 26, 12:30 PM - 1:30 PM

KY Int'l Convention Ctr - 214 & 215

It Takes Two: Building Successful Academic and Student Affairs Partnerships

Monday, March 26, 1:45 PM - 2:45 PM

KY Int'l Convention Ctr - L4

Meet Them Where They Are: Promoting Faculty-Student Interaction

Monday, March 26, 3:00 PM - 4:00 PM

KY Int'l Convention Ctr - 218

Moving Past Encouragement: Providing Students with Tools for Effective Engagement

Monday, March 26, 4:15 PM - 5:15 PM

KY Int'l Convention Ctr - 106



At each CASHE event, be sure to enter your name in the raffle for a chance to win one of our great prizes. The drawing for prize winners will be held at our Open Meeting on Tuesday, March 27th, 2:30-4 p.m. in the Galt House Willow Room. We hope to see you there, and good luck!

Professional Scholarship and Development

CASHE is being charged to think about how we may participate in publications and professional development this coming year. Here are some ways that you may think about contributing to this effort:

- **Writing an article for *Developments*** (the ACPA online newsletter) about the role of Academic Support in the success of today's college student
- **Creating an Institute on Academic Support** (see other ACPA Institutes here: <http://www2.myacpa.org/pd/>).

Interested? Contact Adrianna Guram, Commission Chair (aguram@odos.wisc.edu) for more information!

NEWS FROM OUR FRIENDS

Submit your proposals for the 2012 CRLA/CASP conference in Houston, November 7-10, 2012! This conference is a special one—being co-hosted by the international College Reading and Learning Association and the Texas College Academic Support Programs consortium of TADE, TxCRLA, and THECB. The deadline for proposal submissions is 11:59 EST on April 2. To submit proposals go to <http://www.crla.net/conference> or go directly to the submission system web site at:

<http://crla.techenterprises.net/conferencesubmission.taf>

As noted in the 2012 Spring CRLA Newsletter, the theme of this year's conference is "Exploring New Angles on Student Learning and Diversity." Keynote speakers include Dr. Victor Saenz, University of Texas, and Michelle Cummings, from Boulder, Colorado. We hope to see proposals that surround these questions:

- What new angles (research, theories, practices, or technologies) are assisting student success? How can we, as educators, better understand and utilize these new technologies?
- How are students diverse and how do these diversities impact student support services and success?
- What are some innovative ways of serving an expanding diversity of students?
- What are we doing, or should be doing, to build diversity in our profession?
- How can we build collaborations across institutions to serve diverse populations?

You can submit more than one proposal, but you can only present up to three times. Additionally, anyone may be a reviewer of proposals, including those submitting proposals, and you can sign up to be a reviewer by MARCH 15th at: <http://crla.techenterprises.net/reviewerinterest.taf>

Please let Melissa Thomas, conference chair, Melissa.thomas@utsa.edu or Chris Roper CRLA_Submissions@techenterprises.net know if you have any questions about submitting a proposal.

Have some free time in your Convention schedule? Consider contributing to the development of colleagues and future generations of student affairs practitioners seeking employment at this year's conference. The ACPA Commission for Career Development is offering great programs for our colleagues at C3 to help them prepare for their interviews and navigate the job search process, and they are in need of volunteers for each of the areas and request any help you can provide. Please consider volunteering for the following opportunities:

1. Lucy Booth (Career Information and Questions Booth): The famous Lucy Booth (Career Information and Questions Booth) will make an appearance again at Career Central at Convention (C3). The role of the Lucy Booth is to provide candidates with information and answers related to the job search process, interviewing, and career issues. Please consider volunteering a few hours of your time to staff the Lucy Booth and give back to the ACPA membership. This is a GREAT way to make new friends, network, and get involved.

We very much appreciate any general members who are able to take shifts on Sunday, as the Commission Directorate meeting is scheduled that day, and will occupy most of our directorate members.

The Lucy Booth operation hours:

Saturday, March 24th, 7:30 a.m. to 6:30 p.m.; Sunday, March 25th, 7:30 a.m. to 5:00 p.m.; Monday, March 26th, 7:30 a.m. to 8:00 p.m.

<http://www2.mysignup.com/cgi-bin/view.cgi?datafile=lucybooth>

2. Professional Development (PD) Snapshots Program Panelists: PD Snapshots are 40-50 minute programs that allow busy candidates and other members to attend professional development programs during the Convention. We are hosting a variety of programs this year and we would like to invite you to serve as a Panelist from the Commission. If you have 5+ years of professional experience in student affairs, we need your expertise as panelists in one of the several snapshots listed below. Scripts and handouts will be provided. All you have to bring is your wisdom and expertise. Sign-up to serve as a panelist at the link provided below.

<http://www2.mysignup.com/cgi-bin/view.cgi?datafile=pdsnapshots>

3. Professional Development (PD) Snapshots Hosts: PD Snapshots are 40-50 minute programs that allow busy candidates and other members to attend professional development programs during the Convention. We are hosting a variety of programs this year and we would like to invite you to serve as a Host from the Commission. Hosts attend the program, introduce the presenters and hand out certificates of appreciation, as well as run the sign-in roster for attendees. Please sign-up at the link provided below.

http://www2.mysignup.com/cgi-bin/view.cgi?datafile=pd_snapshots_speaker_introductions

4. Mock Interview Program: The Mock Interview Program was designed to help candidates at Placement improve their confidence about their interviewing skills and prepare them for their interviews at Placement and afterwards. This program is always a huge success. We would like your assistance in conducting the interviews. Candidates will sign-up for this service at the Convention. If you or your colleagues/staff members have expertise in interviewing for student affairs positions and would like to conduct mock interviews for candidates at Placement, please sign-up for interviewing slots at the Links provided below. Interviewing questions and handouts will be available via email prior to the conference.

Mock interviews will be held at the Placement area during the following dates: Saturday, March 24th; Sunday, March 25th

http://www1.mysignup.com/cgi-bin/view.cgi?datafile=mock_interviews

2012 CASHE Award Recipients

We would like to extend a special thank you to everyone who participated in the 2012 awards nomination process. Members of student support units are often the “unsung heroes” on campuses across the country. We see students who are struggling and do our best to help them balance their academic careers. Our greatest success is when a student no longer needs our services!

It was the goal of CASHE to formally recognize members who are helping students and promoting our profession. The following people will be formally recognized at the 2012 ACPA Conference in Louisville:

Commitment to Excellence in Academic Support - Kevin Chase, Northern Arizona University

During his 11-year career in academic support at two institutions, Kevin has directly served hundreds of students who are first-generation, low income, or have a disability. After being promoted to a senior Program Coordinator position, Kevin took on additional responsibilities – he supervised and trained Graduate Assistants as well as mentored 3 new professional colleagues. Kevin’s exceptional service to students has resulted in the Student Support Services program exceeding its goals for retention, academic performance and graduation rates of at-risk students.

Innovative Academic Support Initiative -

Academic Support Centers of Southeast Missouri State University

In 2006, Southeast Missouri State University decided to merge the Learning Enrichment Center with the Educational Access Program which would place academic support services, disability services, minority programs and TRIO programs under one umbrella which would be called the Academic Support Centers. After staff changes and challenges were identified, this new program was designed based on the CAS Standards. This program has received grants – two of which have been renewed for 5 years. The initiative has changed the culture of academic support for students across the campus. Academic programs are utilizing the certified tutorial program to train tutors and the supplemental instruction program has the support of key science and math faculty members. The 15 full-time employees of the Academic Support Centers have created a system of academic support and assistance, structured referrals, financial assistance, advising services and faculty/staff support and “buy-in” to become one of the campuses widely recognized areas for student assistance and development.

Award Recipients Continued

Outstanding New Professional - Dawn Traynor, University of South Carolina

Dawn joined the Student Success Center in January 2010 as the Coordinator of Cross Campus Advising. As the first person to hold this position, Dawn has mentored, trained and supervised two graduate assistants, five peer advisors and five graduate practicum students. This advising program has expanded from 73 student visits to nearly 700 within 10 months under Dawn's supervision. In addition to her primary duties, Dawn also serves as a resource for USC's departmental faculty advisors. Dawn is active in NACADA where she co-facilitated a roundtable discussion on advising vs. advice-giving at the 2011 Regional NACADA conference. Dawn is highly motivated and is committed to the students. Her dedication and excellence in the field of academic support are a great contribution to the continued excellence of the Student Success Center.

Outstanding Graduate Student - Alycia Pruitt, Oklahoma State University

Alycia joined the Department of Housing and Residential Life at Oklahoma State University in June as the Resident Director of Academic Initiatives. In her short tenure she has focused on laying the groundwork for an academic program to support student's academic development. Her specific initiatives have included: 6-Week academic interventions for students with a 'D' or 'F' in a class; Bring You're a-Game where students are invited to bring their 'A' papers and tests to the Academic Initiative office to receive a prize; academic challenges via social media; assessments for student staff and living-learning communities and a virtual academic center. Alycia's drive and determination to make these programs a success has helped her organization to earn funding to expand the program to include one full-time position and six student positions for the 2012-13 school year.

The 2012 nominations were submitted via email in late October. The nominations were judged by a volunteer panel of CASHE members who were not part of the Directorate. The Awards Committee would like to encourage CASHE members to join us in recognizing our award recipients in Louisville at our Social/Award Reception on Monday, 3/26 at 7:30 in the Hyatt Regency, Seneca Park Suite.

The 2013 nomination process will open in the fall of 2012. If you know of "unsung heroes" in a student support unit, consider nominating them next year. Recognition by one's peers is highly valued. So, take a little time and let others know how much you value them by submitting a nomination next year.



Two new ways to connect with CASHE. Join us on Facebook and LinkedIn.

CASHE Facebook Group: If you are a Facebook user, please join the ACPA Commission for Academic Support in Higher Education group. This is an easy, quick way to stay up to date with CASHE happenings and in touch with other academic support professionals. You simply search 'ACPA Commission for Academic Support in Higher Education' from the Facebook search bar. You will see an option to join our group. Just click on it, and you should be all set!

CASHE LinkedIn Group: ACPA's Commission for Academic Support in Higher Education has a group on LinkedIn. Please join our group, as we continue to find ways for academic support professionals in higher education to connect with one another. Search "ACPA Commission for Academic Support in Higher Education" to find us.

Get Professionally Involved

CASHE Committees:

Convention Programs

Member Relations

Partnerships and Liaisons

Awards

Communications

The Commission for Academic Support in Higher Education (CASHE) has recently expanded its Directorate. If you are interested in learning more about these committees, please visit <http://www.myacpa.org/comm/academic/> or contact a Directorate member at <http://www.myacpa.org/comm/academic/directorate.cfm>.

We want to hear from you!

Words to Work By:

“Genius is simply the courage of your strengths.”

~Marcus Buckingham,
strategist/author/researcher

Coming Up Next Time:

Our June 2012 newsletter theme is still in the works! Have any ideas? Want to see us cover a topic that you'd like to know more about? Email Lauren Sanchez at lsanchez5@luc.edu