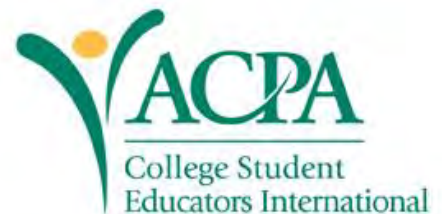


Commission for Student Development in the Two-Year College

Commission Chairs through the past 50 years



Jane Matson

1965-1967

Orange Coast Community College, CA

- Jane Matson, who was employed as Staff Specialist in Student Personnel Work for the American Association of Junior Colleges, arranged for Commission XI to also become an affiliate of AAJC.
- Publication costs for the first Commission XI newsletter were shared by ACPA and AAJC.

Terry O'Banion

1967-1968

Santa Fe Community College, FL

- Terry O'Banion also served on the editorial board of the ACPA Journal and arranged to have at least one community college person serve as a liaison to each of the other ACPA Commissions.
- The first ever pre-convention workshop specifically held for two-year college personnel was sponsored the day preceding the 1969 ACPA convention.



Jim Harvey

1969-1971

Oakton Community College, IL

- The first ever pre-convention workshop specifically held for two-year college personnel was sponsored the day preceding the 1969 ACPA convention.
- During this time period AACJC reorganized and opened up the possibility of special interest groups forming Councils and becoming officially affiliated with the recently restructured AACJC governing board. Commission XI Directorate Body members therefore became instrumental in the creation of the National Council on Student Development (NCSD) and elected a representative to the AACJC Board.

Don Creamer

El Centro College, TX

1971-1973



- Don Creamer facilitated 3 workshops on Human Development Education in the Community College. These were the first attempts by Commission XI to sponsor professional development events at times and places other than the annual ACPA convention.
- Don went on to serve as the 39th president of ACPA in 1978.

Paul Gianini

1973-1975

Northampton County Area Community College, PA

- As a result of ACPA Executive Board action in 1973, membership in all ACPA Commissions became "open".
- Within the first two years of this concept, Commission XI membership increased from 446 to 920.



Ernest Leach

1975-1977

Prince George Community College, MD

- In lieu of the first of two normal business meetings at the 1975 ACPA convention, Commission XI members organized and presented an eight-hour workshop "Organizing for Human Development Education".
- As a secondary result of this workshop, the Directorate Body members unanimously voted to change the title of Commission XI from "Junior College Student Personnel Services" to "Student Development Programs in Two-Year Colleges".
- The ACPA Executive Council accepted this proposal at their next meeting.
- At the 1976 ACPA convention, Commission XI sponsored or co-sponsored 18 programs--more than any other ACPA affiliate.

Terry Ludwig

Olney Central College, IL

1977-1979



- Ernie Leach authored a Commission XI endorsed position paper presented to ACPA Executive Council about the need to enhance greater participation by two-year college personnel within ACPA because in 1975 only 3 of the 43 officers, commission and task force chairs were from two-year colleges.
- A major consequence of Commission XI efforts became the election of Don Creamer to the ACPA Presidency.

Barbara Barnes

1979-1981

Dallas District HR, TX

- Major efforts during this two-year time span were to stabilize the membership of Commission XI as the mailing list had grown to 1800 (four-fold increase over five years). As a result the "true" membership of Commission XI by 1979 had decreased to 610.
- Membership information became computerized and Commission XI agreed to participate in the Council for the Advancement of Standards project which was to draft written standards and interpretive guidelines for each functional area with the student services or student development division of post-secondary educational institutions.



John Donohue

1981-1983

Oakton Community College, IL

- Revitalization of professional development opportunities via three major regional workshops offered in South Carolina (co-sponsored with ACPA Professional Development Committee), Arizona (co-sponsored with Maricopa Community College District and Arizona State University) and Illinois (co-sponsored with Illinois College Personnel Association)
- Revitalization of the Commission newsletter as a major communication vehicle and network for its members became the primary efforts of Commission XI.

Susan Montesi

Delta Community College, MI

1983-1985



- Published handbook for Directorate Body members
- Designed Commission XI logo
- Established liaison relationship with AACJC's National Council on Student Development
- Self Study research conducted to assess commission goals and activities in relationship to the needs of membership and to provide basis for future directions of commission
- Co-sponsorship of three-day Student Personnel Conference in Toronto, Canada, having as its theme "Serving College Students in the '80's".

Steve Helfgot

1985-1987

Oakton Community College, IL & Cerritos College, CA

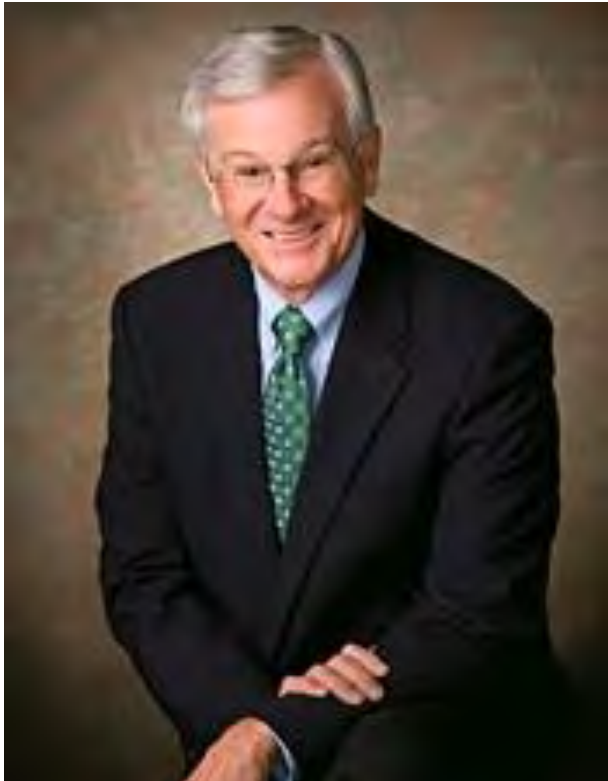
- A major project on the role of student development in the community college was undertaken by the League for Innovation
- Commission XI was a co-sponsor of this project, and a substantial portion of the Commission's time was taken up first with input into the project, then with reactions to various drafts of the final project, and finally with endorsing the statement which was produced in the spring of 1987



Charles Dassance

Florida Junior College, FL

1987-1989



- A formal agreement was established between Commission XI, the Community College Task Force of NASPA, and the National Council on Student Development
- The student affairs component of The League for Innovation in the Community College joined the cooperative agreement
- Representatives of the associations agreed to meet once per year to discuss matters of mutual interest

Jackie Tulloch

1989-1991

Dallas County Community College, TX

- *Eleven Update* was born during these two years
- Plans were developed for the 1992 Interassociation Conference, the first joint meeting sponsored by all major associations involved with student affairs in the two-year college
- Commission XI won ACPA awards for publications, membership and programming.

Nancy Tyler

1991-1993

Mott Community College, MI

- Commission XI's role in the first Interassociation Conference was the highlight of these two years
- Produced a career resource computer disk
- Published a research issue of *Eleven Update*
- Received major awards from ACPA in the areas of professional development, programming and publications

Maggie Culp

Seminole Community College, FL

1993-1995



- Commission XI won its first "Distinguished Achievement Award" from ACPA in recognition of accomplishments in three areas: people, politics and publications
- Four present and past Commission XI chairs joined with 1993-1995 Directorate members to write *In the Service of Student Success: Student Affairs in the Two-Year College*
- Two members wrote *Employment Opportunities in Community College Student Services*, a handbook designed to attract graduate students to the two-year college, which were mailed to institutions across the country with student affairs graduate programs.

Jennifer Wimbish

1995-1997

Lansing Community College, MI

- Commission XI sponsored a collaborative research initiative between two-year colleges and four year universities
- Identified research needs and partnered with four year universities who worked with graduate students to do the research identified
- Collaboration was a key term for Commission XI during the 1995-1997 years. In 1995 members of the Directorate Body, along with members of NASPA and NCSD, sponsored the Third Interassociation Conference in Dallas, Texas



Susan Salvador

1997-1999

Monroe Community College, NY



- Commission XI was awarded the Publication Award from ACPA
- List serves for the Directorate and Commission members were established and Commission XI's web page was expanded and perfected
- The Directorate increased its annual awards to include: Community College Student Services New Professional, Outstanding Publication on Community College Student Development and Service to the Profession
- Susan went on to become the current president of ACPA

Wilson Luna

1999-2001

Gateway Community College, CT

- Commission XI was awarded the Publication Award from ACPA
- Shared the Award for Excellence from ACPA
- Commission XI received a grant to update the membership brochure
- The Core Council on Membership Services committed itself to work with Commission XI to increase our visibility within ACPA



Kari Kahler

2002-2005

Northwestern Michigan College, MI

- Increased visibility of the two year college and its professionals within ACPA
- A marketing campaign with a newly designed brochure showcasing the diversity of students we serve was created and distributed nationally
- The 2-YR pin was created and given to delegates attending the convention
- The 2 YR theme track was introduced in the convention program booklet
- A survey was conducted of members affiliated with two year colleges so we could better address their professional development needs.



NOTE: Queen McMiller, 2001-2002 Chair stepped down - Kari stepped in a year early to carry on the good work of the commission

Sarah Evenson-Merranko

2005-2007

Northwestern Michigan College, MD



- Ensured that sponsored programs continued to meet the needs of faculty and student affairs practitioners at two-year colleges.
- Sally Barton-Dingee, newsletter editor, charged the commission with writing an award winning publication. The newsletter was recognized by ACPA with the Award for Excellence: Publications
- Continued to work on membership, including encouraging individuals from two-year colleges to join ACPA and our commission.

Randy Dean

Richard Bland College, VA

2007-2009

- Presented a scholarship for the first time a Next Gen attendee
- Held elections on-line for the first time and elected a full slate of candidates to the directorate
- Sponsored and Co-Sponsored maximum programs allowable at convention



Lisa S. Kelsay

2009-Present

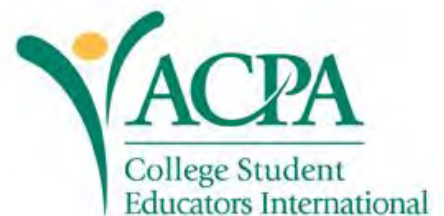
Moraine Valley Community College, IL



- Re-organized directorate roles to streamline responsibilities and activities
- Successful on-line elections
- Newsletter Editor updated newsletter to meet ACPA publication standards
- Strong sponsored programs
- Commission was awarded Award for Excellence in Publications and Award for Excellence in Membership & Recruitment

Commission for Student Development in the Two-Year College

Awards



Commission Awards Received by ACPA

- 2011 - Award for Excellence in Membership & Recruitment
- 2010 - Award for Excellence: Publications
- 2006 - Award for Excellence: Publications
- 2000 - Award for Excellence: Publications
- 2000 - ACPA Affirmative Action Immigrants
- 2000 - Award for Excellence- Professional Achievement
- 1998 - Award for Excellence: Publications
- 1996 - Award for Excellence: Publications
- 1995 - Distinguished Accomplishment Award
- 1994 - Distinguished Accomplishment Award
- 1993 - Award for Excellence: Programming
- 1992 - Award for Excellence: Publications

Service to the Profession

- 2011 - Deborah Casey-Powell, Green River Community College
- 2010 - Randy L. Dean, Richard Bland College
- 2009 - Nancy W. Bentley, Moraine Valley Community College
- 2008 - Sarah Evenson-Merranko, College of Southern Maryland
- 2006 - Kari Kahler, Northwestern Michigan College
- 2005 - Nancy W. Bentley, Moraine Valley Community College
- 2001 - Sallie Kiggins, Lower Columbia College

Chairperson's Award

- 2003 - Wilson Luna, Gateway Community College

Service to the Commission

- 2003 - Marian Wilson, Cincinnati State and Technical College
- 2003 - Evan Montague, Lansing Community College

Outstanding New Professional

- 2011 - John Hacky, Eastern Utah University
- 2010 - Marcus Peanort, Montgomery College
- 2006 - Claire Yurovchak, Western Nevada Community College
- 2005 - Sally Barton Dingee--Monroe Community College

Research Award / Outstanding Research

- 2007 - Carolyn Palmer, Bowling Green State University
- 2004 - Thadtisha McCoy, University of Maryland, community college topic for Master's Thesis
- 2001 – Jennifer B. Wimbish, Lansing Community College, “Listening to the voice of students: Course completion in an on-line environment”
- 1992 – John J. Stewart

Innovative New Program

- 2011 - "See Yourself Here," Normandale Community College Center for Service-Learning
- 2010 - Office of Residence Life, Onondaga Community College
- 2009 - "Discover Santiago Canyon College: Orientation to College Life," Santiago Canyon College
- 2008 - "Intern/Employer Meeting," Moraine Valley Community College

Outstanding Publications Award

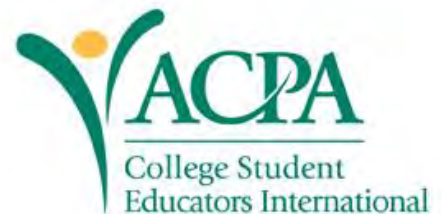
- 2001 – “Evaluating differences in college student career decision making on the basis of disability status” Career Development Quarterly, December 1999. Darrell Anthony Luzzo, Mt. Hood Community College; William E. Hitchings, St. Ambrose University; Paul Retish, University of Iowa; and Andrew Shoemaker, University of Iowa

Outstanding Use of Technology

- 2010 – Jamin Bartolomeo & Julie Levinson,
Montgomery College

Commission for Student Development in the Two-Year College

Directorate Leadership

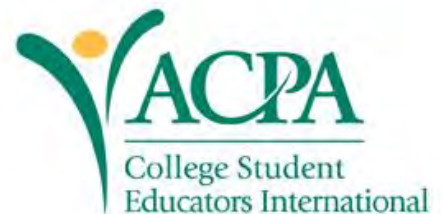


2010-11 Directorate Members

- 
- Deborah Anderson
 - David Asencio
 - Dr. Stanley Bazile
 - Paulette Brower-Garrett
 - Dr. Monica R.M. Brown
 - Christopher L. Conzen
 - Randy Dean
 - Rashida Govan
 - Rickey Hall
 - Ashley Hazelwood
 - John Jamrogowicz
 - Kari Kahler
 - Dr. Lisa S. Kelsay
 - Dr. Wilson Luna
 - Dr. Sarah E. Merranko
 - Dr. Patty Munsch
 - Dr. Betsy Oudenhoven
 - Marcus Peanort
 - Danny Pham
 - Wendy Steinberg

Commission for Student Development in the Two-Year College

Photos from years past



Convention 2010



Lisa S. Kelsay, 2009-Present
Chair & Randy Dean, 2009-
2011 Past-Chair



Past and current chairs
Sarah E. Merranko, Lisa S.
Kelsay, Kari Kahler, &
Randy Dean

Photos From Past Events



Photos From Past Events



Photos From Past Events



Photos From Past Events



Photos From Past Events



Photos From Past Events



DEBBIE FLOYD, RICHARD ADLER

Commission for Student Development in the Two-Year College

Newsletters



DIRECTORATE RESPONSIBILITIES 1998-99

Chair
Dr. Susan Salvador
Monroe Community College
salvador@monroecc.edu

Chair-Elect
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Gateway Community Technical College
gw_luna@commnet.edu

Research Chair
Dr. Joyce Romano
Valencia Community College
jromano@valencia.cc.fl.us

Program Chair
Dr. Wilson Luna
Gateway Community Technical College
gw_luna@commnet.edu

Program Review Committee
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St. Philip's College
lhills@accvdm.accd.edu

Dr. Kay Martens
South Mountain Community College
martens@sunc.mtaccopa.edu

Ms. Nancy Bentley
McHenry Community College
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Membership Chair
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South Mountain Community College
martens@sunc.mtaccopa.edu

Equity Chair
Ms. Queen Foreman McMiller
Lansing Community College
qm1600@lans.lansing.cc.mi.us

Liaison to NASPA, League for Innovation, and NCSB
Mr. Thomas Flynn
Monroe Community College
tlynn@monroecc.edu

Liaison to Outreach and Advocacy Core Council
Dr. M. Lynn Hills
St. Philip's College
lhills@accvdm.accd.edu

STUDENT DEVELOPMENT IN TWO-YEAR COLLEGES

Welcome to New Directorate Members

Please help us welcome to the Directorate four student services colleagues. Their tenure for the three-year period, 1999-2002, will begin in March, 1999, at the ACPA National Convention in Atlanta. We are very pleased with their willingness to serve in that capacity.

Mr. Robert Cabello
District Vice President of Student Affairs
Broward Community College

Dr. Gaynelle Hayes
Vice President and Dean of Student Development Services
Galveston College

Dr. Isabel B. Huskey
Dean of Student Services
Holyoke Community College

Ms. Pamela E. Weidol
Assistant Director, Campus Center
Damon City Campus
Monroe Community College

DON'T FORGET DON'T FORGET DON'T FORGET

Please complete and return the Two-Year Career Development and Services Survey to:

Sheri A. Zazzardi
Assistant Director
Career Planning & Internship Service
Providence College
Slavin Center 105
Providence, RI 02918-0001

WHAT'S GOING ON?

ACPA Leadership Updates

National Membership Committee Initiatives

The primary activities of the membership committee have focused on the creation and production of new membership marketing pieces and gearing up for the new membership incentive program.

Sarah Albritton and **Fred Najjar** continue to provide fantastic leadership for our national membership efforts. They have an exceptional group of regional standing committee coordinators who are supported by Jane Furbee at headquarters. For their efforts to be successful, however, they must have the complete support and dedication of the ACPA leadership. Remember, the goal is to recruit 2000 new members.

PLEASE MAKE MEMBERSHIP DEVELOPMENT AND RETENTION A TOP PRIORITY FOR THIS YEAR!

Executive Council-Executive Committee Relationships

Dr. Celerstein Johnson has been appointed to chair a small task force to review the role and scope of the ACPA Executive Committee and its relationship to the Executive Council. The task force, which includes Rusty Belote and Paul Oliario, will submit its report in October and the recommendations will be shared with the Executive Council in November.

ACPA Personnel Committee

Effective July 1, **Terry Williams** assumes the role as Chairperson of the Personnel Committee. He has continued to coordinate the performance evaluations of the Executive Director initiated in the Spring 1993 by the prior chairperson, Leila Moore.

Student Learning Project

Dr. Robert Albright, President of Johnson C. Smith University, Charlotte, N.C. has agreed to join the task force that will develop a new perspective for Student Affairs, Albright has been very active in the American Council on Education and was a member of the NASPA group that developed New Perspective on Student Affairs.

Other members of the task force include: Sandy Astin, Lena Astin, Anne Pruitt, Patricia Cross, Patricia Hutchings (AAHE), Ted Marchese (AAHE), George Kuh, Ernie Pascerella, Jim Hurst, and Charles Schroeder.

"ALL STUDENTS MATTER"

An interactive teleconference on commuter students and adult learners

The American College Personnel Association and ACPA's Commission XVII (Commuter Students and Adult Learners) are proud to present "All Students Matter: Strategies for Making it Happen", an interactive teleconference on commuter students and adult learners for campus leaders. The conference will take place on **Thursday, January 27, 1994 between 1:00 p.m.-3:00 p.m. EST**, live via satellite from Cincinnati, Ohio.

The video conference will bring together national leaders to discuss services, programs, advocacy and research related to diverse groups of students, with a focus on the commuting student.

The conference panelists include: **Dr. Sylvia Ramos, President, Houston Community College, Southeast Campus**, **Dr. Nancy K. Schlossberg, Professor of Counseling, University of Maryland** and **Dr. Barbara M. Jacoby, Director, National Clearinghouse for Commuter Programs and the Office of the Commuter Affairs**,

University of Maryland. The inclusion of Dr. Ramos on this panel is a direct result of Commission XI's efforts to have community college representation in the teleconference.

Dr. Ramos, her fellow panelists and other participants in the conference will be exploring a number of issues: understanding the unique needs of the commuting student; planning for commuter recruitment and retention; sharing resources for providing and implementing commuter services; translating mattering theory into good commuter student practice; sharing strategies for changing the institutional climate and culture into mattering environments; and increasing the understanding of methods for realigning delivery systems for commuter students and adult learners.

ACPA members are strongly encouraged to participate in this teleconference and to share expertise they have developed from their dealings with commuter students and adult learners at the community college.

For further information, contact: Sue Witschi, Bowling Green State University, 419-372-8015, 419-372-2300 (Fax); Mary Brigham Hoying, College of Mount St. Joseph, 513-244-4304, 513-244-4222 (Fax); or Virginia Elkins, University of Cincinnati, 513-556-9195, 513-556-3280 (Fax).

This program is sponsored in collaboration with the National Association of Student Personnel Administrators, National Clearinghouse for Computer Programs, Association of Continuing Higher Education, and National University Television Network.





Graduate Preparation Programs in Student Affairs

Challenges and Opportunities

In this edition:

- Two-year colleges in the new millennium
- Developing the Student Affairs Team in the Community College
- Professional Preparation for Community College Student Affairs Work: Some Observations
- An Appraisal of Collaboration: Assessing Perception of Chief Academic and Student Affairs Officers at Public Two-year Colleges
- How attractive are Careers in the Community College for Graduate Students?
- ACPA 2000 Convention

ACPA MAKES RECERTIFICATION EASIER



NBCC recertification procedures will become easier this year as a result of the work of an ACPA task force whose members included Meg Benke, Leila Moore and Maggie Culp.

ACPA will list the procedures for members to follow to earn CEU credits and hours toward NBCC recertification in a prominent place in the convention program. Recertification forms will be available in one place, probably the ACPA headquarter's booth, and convention volunteers will be trained to answer questions about where to get forms.

Since ACPA now has an NBCC provider number, convention participants no longer will be required to obtain presenter signatures on their NBCC Recertification Form. Instead, members will be on the "honor system" to record the sessions attended and report their participation to NBCC. If questioned by NBCC, ACPA will verify that a person attended the convention, but it will not provide NBCC with a list of the sessions attended.

ACPA members hoping to earn CEU credits toward renewing their state licenses will have to have their forms signed by presenters if the state in which they hold a license requires a signature.

SOUTHERN ASSOCIATION CHANGES ACCREDITATION CRITERIA

At the December 13, 1994 meeting of the College Delegate Assembly the Southern Association of Colleges and Schools made some significant changes to the **Criteria for Accreditation** for student development services, Section 5.4 of the standards.

Student Records, formerly a part of Section 5.4, was moved to Section IV, Educational Programs, where it will be evaluated by faculty members on the team rather than the student development member.

The **Student Development Services** section now includes a statement that "student development services are essential to the achievement of the educational goals of the institution" and that these services "must be provided for distance learning programs as well as on-campus programs." Southern Association criteria require member institutions to: clearly designate an administrative unit responsible for planning and implementing student development services, create student development goals

.....
Southern Association ...Continued.

consistent with student needs and the institution's purpose, develop appropriate policies and procedures for student development programs, staff programs with individuals who have appropriate experience and preparation, and regularly evaluate programs and services. The criteria also state that "human, physical, financial and equipment resources for student development services must be adequate to support the goals of the institution."

In relation to specific student development services, the revised criteria outline strict guidelines for student government, student activities, student publications, student behavior, student financial aid and health services, and provide the Commission on Colleges with the authority to conduct a "special evaluation" if an institution has excessive default rates on its student loan program. The criteria mention counseling services, but they simply state that "each institution should provide personal counseling services for students, as well as a career development program." Since "should" statements are advisory, SACS does not require institutions to either provide counseling services or to respond to suggestions related to these services.

.....

Commission XI Elects Ten New Directorate Members

Ten Commission XI members were nominated to a three-year term on the Directorate by their colleagues in December. Because the number of nominees matched the number of seats available, Commission XI did not have to hold a general election.

The new Commission XI members are:

Dr. Ronald J. Steinke is Dean of Counseling and Student Development at Fullerton College. He has more than 20 years of experience in community college administration. Additionally, he has worked as a counselor and taught English, Psychology, Human Relations for Business and Communication for Managers. Ron is President of the Board of Directors for the National Council Student Development and a former member of Commission XI Board of Directors. Previously he has served as Program Chair for Commission XI.

Nancy Bently is currently serving as Assistant Dean of Student Services and Director of Counseling at College of Lake County, just north of Chicago. She has been employed in student services, mid-management positions for the past 17 years at both two and four-year institutions. Nancy has served as President of a state chapter of ACPA (Illinois) and has been a former member of Commission XI.

Dr. Dianne Horton is a counselor and instructor at Brookhaven Community College, one of the seven campuses of the Dallas County Community College District. She is Chair of the Student Development Institutional Effectiveness and Research group for the district. She has more than 20 years of experience in counseling/human development instruction in a community college setting. Dianne has coordinated numerous community projects related to Mental Health Advocacy. Dr. Horton is a member of ACPA.

Dr. Ben Young is Vice President, Student Services at Lincoln Land Community College in Springfield, Illinois. He has recently developed a new facility with student child care services, strategic planning, student tracking systems, academic advising models and their relationship to student retention. He is Community College Network Chair, Region IV-East for the National Association of Student Personnel Administrators. Additionally, he is the 1994-95 President for the Illinois Council of Community College Administrators Student Services Commission.

Dr. Karin Treiber is Vice President for Student Affairs at Minneapolis Technical College in Minneapolis, Minnesota. She is a member of the Minnesota College Personnel Association where she served on the program planning

committee for the MCPA Fall 1994 Conference.

Emeterio M. Otero is Director of Student Services at Damon City Center, which is the Monroe Community College's Downtown Campus. Emeterio directs the enrollment management component of the Student Services area.

Dr. Ralph Ford is Director of Admissions and Guidance at Monroe Community College in Monroe, Michigan. He is a past member of Commission XI's Small College Concerns Task Force, Marketing Committee and Program Committee. In addition, Dr. Ford has been a volunteer with the ACPA Convention Placement Center.

Mary McGhee is Director of Student Activities at Seattle Central Community College in Seattle, Washington. She is a Member-at-Large on the ACPA Executive Council. She was Exhibits Chair for the 1992 ACPA San Francisco Convention. Additionally, she is a directorate member of the ACPA Standing Committee for Women (1989-1990). She is also the Chair of the ACPA Standing Committee for Lesbian, Gay and Bisexual Awareness Committee.

Dr. Mel Gay is Dean of Student Development Services at Central Piedmont Community College in Charlotte, North Carolina. He has

ELEVEN UPDATE
Volume 6, Number 2, Winter/
Spring 1994
Newsletter of Commission XI
Student Development in
Two-Year Colleges
American College Personnel
Association

EDITOR

Victoria Nanos, Counselor
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butions for the winter issue should
be submitted to the
editor by March 10,
1994.



Your Convention Checklist
Indianapolis - March 6 - 9, 1994

Sunday, March 6

- Commission XI Directorate Meeting
Westin, Boardroom, 8:00 - Noon
- Pre-Conference Workshop: Look
Who's Coming to College: Student
Affairs and the New Majority
Convention Center 102, 1 p.m. - 4 p.m.

Monday, March 7

- Collaborative Recruitment and
Retention: Transferring from
Community College to the University
Convention Center 207, 8:00 - 9:15 a.m.
- Opportunities for New and Continuing
Professionals at Two-Year Colleges
Convention Center 112, 11:00 a.m. -
12:15 p.m.
- An Assessment of Community College
Student Problems: Have They In-
creased in Severity?
Convention Center 205, 11:00 -
12:15 p.m.

Tuesday, March 8

- Community College Learning Envi-
ronment: Preparing Learners for the
Knowledge Society
Convention Center 102, 8:00 - 9:15 a.m.
- Collaborating to Remove Barriers to
Student Learning: Applying Technol-
ogy to Registration and Advisement
Westin, Congress 1 & 2, 11:00 -
12:15 p.m.
- It's Easy! Measuring the Personal and
Social Growth of Students
(Co-sponsored by Commission IX)
Westin, Cabinet, 12:30 - 3:15
EXTENDED LENGTH

Wednesday, March 9

- Commission XI Open Meeting
Convention Center 202, 3:30 - 4:45 p.m.
- Outcomes Assessment: Suggestions for
Two-Year College Administrators
(Co-sponsored by Commission I)
Westin, Senate 2, 8:00 - 9:15 a.m.
- Collaborating to Reach the Mind of
African American Students
Westin, Senate 1, 9:30 - 10:45 a.m.

Notes From the Chair. . .

Let Us Hear From You!



□ We are fast approaching the 1996 A.C.P.A. Convention which will be held March 6-10 in Baltimore. I hope that you have plans to attend the convention. The convention provides an intensive planning period for members of the Directorate Body of Commission XI. The Directorate Body is composed of 35

Student Development professionals in two-year colleges from different institutions in over 17 states.

□ Because this is a key planning time for the Commission, it is important that we enter Baltimore with a clear idea of what you, the membership, need and want from the organization. Please assist us in gathering information about your concerns, as well as ideas for future projects, by completing the enclosed feedback card. Please mail, fax, or respond via Internet (JW1622@lois.lansing.cc.mi.us) by March 1, 1996. The Directorate Body will consider all information received.

What We Heard At The Interassociation Conference

□ At the recent Interassociation Conference sponsored by Commission XI, N.A.S.P.A., and N.C.S.D., we heard from participants that they would like to see the conference continue. One of the suggestions voiced by many participants was that future

planning include structured time for Student Development professionals in two-year colleges to talk about our future. Additionally, a request was made for more sessions on Student Development and Faculty Collaborations. A monograph of the Conference will be available in the near future.

Recent Communication From A.C.P.A.'s Core Council On Members Services And Interest

□ Commission XI was awarded an Affirmative Action Grant to assist A.C.P.A. in achieving its goal of developing a more diverse membership by 1997.

Let's Talk More In Baltimore

□ Please join us at the A.C.P.A. Convention in Baltimore. An open business meeting for Commission XI has been scheduled for Friday, March 8, 1996 at 3:00 p.m. Additionally, please seek out members of the Directorate Body at Commission XI's carnival scheduled for Friday, March 8 and the social scheduled for Saturday, March 9. Consult the A.C.P.A. program book for programs sponsored by Commission XI.

□ I look forward to seeing you in Baltimore.

Jennifer Wimbish
Chair, Commission XI

Eleven Update -- Summer Issue will feature "Partnerships in Student Services"

For information contact:
General Editor
Ray Turner, Lansing Community College
P.O. Box 40010, Lansing MI 48901
email: arenko@gnn.com

Each issue of *Eleven Update* focuses attention on a theme. Guest editors work with General Editor Ray to deliver perspectives and information that will enrich the issue. The issue features "Technology and Student Services" guest editors Mel Gay, Mike Rooney, and Karen Turner. The Summer Issue will feature "Partnerships in Student Services".

Eleven Update
Volume 7, Number 2, Winter 1996
The Newsletter of Commission XI
Student Development in Two-Year Colleges
American College Personnel Association

Guest Editors Mel Gay, Mike Rooney, Karin Treiber
General Editor Ray Turner
Layout and Design Marc Smyth
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Eleven Update is published three times per year by Commission XI of the American College Personnel Association.



- ♦ Wow! Guest Editor Dianne Horton and the *Eleven Update* staff put out the Commission XI call for articles on CHANGE. . . and we are swamped with challenging ideas and creative approaches to everyone's favorite '90's theme. Since we have so much insightful thinking to share, there's not much space this time for any cute stuff. So let the games begin. . .
- Commission XI Chair Jennifer Wimbish takes one last stab at pushing you into the Commission's activities at this month's convention. (Page 2)
- Technology is at the center of much of the change we face. And we're not talking about levers and pulleys here. Barbara BeVier Burke sends us her big-time Texas ideas on ways to use technology - and teams - to address change. (Page 3)
- None of us were born yesterday. A little historical perspective can inform our changing work as student affairs professionals. William H. Lindemann gives us that perspective and some implications for the future. (Page 5)
- Want some theoretical context for thinking about change? To understand more about the nature of the change, check Nancy Lombardi's thoughts on process, strategies and the structure of change itself. (Page 7)
- Betty Tully shares her thoughts and experience on using and teaching human relations skills at our colleges. Now these are skills student affairs professionals have, right? Betty suggests we better use them. (Page 8)
- Chaos. The learning organization must use it, not succumb to it. Roberta Teahen, from the beautiful shores of Lake Michigan, highlights the opportunities facing student affairs professionals, a group uniquely equipped to help its students and organizations. (Page 12)
- What's a real journal without a good lit review, anyway? Focusing on quality improvement and organizational culture, Commission XI Chair Jennifer Wimbish provides a literature review of major work addressing change in our organizations. Check this for where to go next. (Page 13)

Eleven Update
Volume 8, Number 2 Winter/Spring 1997
The Newsletter of Commission XI - Student Development in Two-Year Colleges
American College Personnel Association

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THE PIPELINE
A NEWSLETTER FOR THE COMMISSION ON
STUDENT DEVELOPMENT IN THE TWO-YEAR COLLEGE

This Issue

NextGen
Tricia Walmsley

Special Topics
A Partnership for your Consideration
Parental Excitement
Challenges of a New Professional
Professional Preparation for Community College Student Affairs
Work: Some Observations

The Pipeline | Fall



Spring 2007

NASPA/ACPA
Joint Meeting
March 31-
April 4, 2007

For more information about the
convention, please visit:

www.myacpa.org

OUR POWER AND
RESPONSIBILITY TO
SHAPE EDUCATION!

See you in
Orlando, Florida!



**WINNER OF AN ACPA AWARD
FOR PROGRAMMING:
HISTORIC INTERASSOCIATION
CONFERENCE TACKLES AN
"AGENDA FOR THE 90'S"**

The Interassociation Conference held in Chicago last October brought together more than 600 student development professionals, college presidents, and college trustees- community college members of the American College Personnel Association, the National Council on Student Development, and the National Association of Student Personnel Administrators- at the historic three- day event, "Agenda for the 90's".

The conference featured workshops and meetings devoted to five major themes:

- Identifying and responding to the challenge of student diversity
- Defining and contributing to institutional effectiveness, particularly in regard to student outcomes
- Conducting research focusing on student success
- Providing effective institutional leadership for student development
- Assuring staff competency and vitality through staff development.

Keynote speeches were given by Terry O'Banion, executive director of the League for Innovation in the Community College; I. King Jordan, President, Gallaudet University; Wilhelmina Delco, Speaker Pro Tempore, Texas House of Representatives; Vincent Tinto, Professor of Education and Sociology, School of Education, Syracuse University; and Ernest Pascarella, Professor of Educational Psychology, University of Illinois at Chicago. The conference included over 60 presentations, most with a strong orientation toward the practical solution of shared problems.

"Participants were challenged to re- think the assumptions on which they currently operate in order to serve an increasingly diverse student body in a time of dwindling financial resources," says Ed Franklin, the Interassociation's program chair. Gallaudet University president Jordan also encouraged participants to think about what each could do as an individual to help nourish student diversity. Several speakers urged the various sponsoring associations to work cooperatively on matters of mutual concern.

The conference showcased exemplary programs in community colleges throughout the nation. Four colleges and a bistate consortium were awarded Pyramid Awards- the Interassociation's highest honor- for their exceptional programs. Award Winners and their presentations were: College of San Mateo, San Mateo, CA, "Transition Services from Mental Health Client to College Student"

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Middlesex Community College, Bedford, MA, "Development of Course Clusters and Freshman Seminar"
Midlands Technical College, Columbia, SC, "Measuring Student Outcomes- A Component of a Comprehensive Institutional Effectiveness Model"
Seminole Community College, Sandford, FL, "Using Effectiveness Model for Student Services"
Washington and Oregon Student Services Commission
"Student Success Strategies"

ELEVEN UPDATE

Volume 4, Number 2, Summer 1993
Newsletter of Commission XI
Student Development in Two-Year College
American College Personnel Association

CALL FOR ARTICLES ELEVEN UPDATE
Commission XI will Publish three issues of *Eleven Update* in 1993-1994. Issue themes and deadline dates are:

Assessment: September 10, 1993
Collaboration: December 10, 1993
Learning Environments: March 10, 1994

Mail or FAX articles to:
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FAX (407)



NANCY TYLER, JANE MATSON

ANNUAL REPORT

Commission XI: Student Development in the Two-Year College
— Maggie Culp, Commission XI Chair



**Major 1994-1995
Accomplishments**

Awards

1. Received the 1995 Distinguished Accomplishment Award from ACPA, the only commission ever to receive the award two years in a row.

Commission XI did it again! For the second year in a row, ACPA voted to give the *Distinguished Accomplishment Award* to Commission XI. Student Development in the Two-Year College. Maggie Culp, Commission Chair, accepted the plaque at the March 22 Business Meeting. No commission ever has won the award two years in a row!

From the Chair Continued from page 1

To increase the value of the 1996 ACPA Convention in Baltimore for two-year college professionals, Directorate members worked with Nancy Bentley and Susan Salvador, Commission XI program co-chairs, to develop the following six-point program strategy for the 1996 convention: (1) focus programs on a student theme, preferably student success; (2) actively recruit programs and presenters; (3) schedule programs in seventy-five minute blocks on one day; (4) follow a sequence in scheduling the programs (one leads to another, but each can stand separately); (5) market the one-day sequence of programs in order to attract two-year college professionals from the Baltimore-Washington area; and (6) encourage Commission XI members to submit programs that do not fit the student focus theme as General Convention Programs.

After reviewing the list of 1995-1996 goals and strategies, you can understand why Commission XI's membership increased by almost 50% in the last two years—and why past chairs always look so tired! The combination of an energetic, aggressive Directorate working with committed practitioners across the nation is difficult to beat, and hard to keep up with! Once you add Jennifer Wimbish to the equation, expect Commission XI to reach new heights in 1995-1997 — if all of you choose to participate. Please take a few minutes to call one of the *Eleven Update* guest editors and volunteer to write an article, develop a program proposal for the 1996 Baltimore Convention, or nominate yourself to the Directorate. Convention proposal forms, the names and addresses of guest editors, and Directorate Nomination Forms appear in this issue of *Eleven Update*.

Accept my thanks for the opportunity to lead, to follow, and to serve. Welcome Jennifer Wimbish warmly. Expect great things to happen in the next two years!

Maggie Culp
Chair, Commission XI

Membership

1. Increased membership by approximately 44% when compared to 1992-1993 membership figures. (The total does not include members who joined in April, May, and June.)

2. Developed a data bank of all regionally accredited two-year institutions in this country and a data bank of all colleges and universities with student affairs graduate programs. Placed the data bank on a computer disk and shared with other commissions, standing committees, and state divisions at the mid-year meeting in Boston.

3. **Mailed Employment Opportunities in Community College Student Services**, a monograph written by commission members and published by the Directorate, to colleges and universities throughout the country with student affairs graduate programs. Asked the heads of these programs to make the monographs available to graduate students and gave institutions permission to duplicate the monograph.

4. Completely revised its **Handbook for Directorate Members** developed in 1987 to reflect ACPA's new organizational structure, update the history of the commission, and add the following elements: (a) job descriptions for Directorate members, (b) planning and budgeting calendar, and (c) sample forms and letters. For the first time in its history, the **Handbook** was placed on a disk making it easy to update on an annual basis.

5. Increased by 20% the number of Directorate members from underrepresented populations, elected the first African-

Interassociation Conference Scheduled For October 25-29

Commission XI, the National Council for Student Development, and the NASPA Community College Network will join forces in October to sponsor the second **Interassociation Conference**, a gathering of two-year student development practitioners from all over the country.

The first Interassociation Conference, held in Chicago in 1992, was attended by over 800 professionals, most of whom rated the experience as one of the highlights of their career!

More information about the conference will be available in the summer issue of **Eleven Update**, but student affairs practitioners need to mark their calendars now and convince their presidents to set aside money for them to travel to Dallas in the fall.

New Chair States Comm XI Goals, Asks For YOUR Involvement

Notes from the Chair...

- Jennifer Wimbish has completed her last official responsibility as Chair, and has passed on to me not only the papers, but also her wisdom and knowledge of the position and Commission XI. Thank you, Jennifer, for your leadership over the past two years.
- I have been involved with Commission XI for many years and am pleased to be Chair and to have the opportunity to work with you on future projects.
- ACPA's Leadership meeting in St. Louis this past July was very productive. Among many leaders of ACPA, the chairs of all Commissions (except 2) were able to attend. The following are noteworthy points of information for Commissions:
 - ♦ Commission memberships must be renewed each year.
 - ♦ Recruitment and retention strategies for commission members should be further explored.
 - ♦ Commissions were requested to look more closely at benchmarking for their functional areas. Interest is to focus on more qualitative rather than quantitative outcomes.
 - ♦ Commissions should work more collaboratively on initiatives/projects, as well as to increase their efforts to co-sponsor pre-conference and conference workshops.

- ♦ Assistance is needed to develop the Affirmative Action Policies/Procedures. Constituencies need to be contacted to address issues relevant to Affirmative Action and inclusiveness.

Future Directions

- Commission XI's 1997-98 goals include:

- 1) create a plan for an Institute,
- 2) develop and strengthen partnerships with senior institutions to increase research in the area of community colleges,
- 3) continue to articulate with ACPA leadership and other commissions, the needs and concerns of student services professionals in community colleges, and
- 4) produce four informative newsletters.

Please contact me at ssalvador@monroecc.edu, or phone (716) 292-2124 to inform me how you want to become more involved with Commission XI. We need your energy and expertise.

Dr. Susan Salvador
Commission XI Chair

**For more information on the
history, visit our website at
<http://www2.myacpa.org/twoyear-home>**