GRADUATE SCHOOL ORIENTATION FOR THE ONCAMPUS AND DISTANT STUDENT

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SESSION OUTLINE

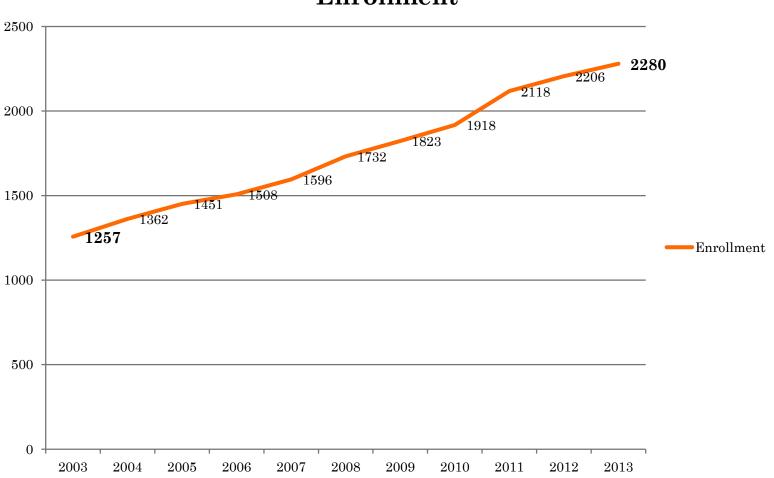
- Introductions
- About Rush University
- Challenges With Graduate Student Orientation Programs
- On-Campus Orientation Program, including the Orientation Fair
- Distant Student Orientation Program
- Student feedback
- Best practices from your campus
- Q & A

ABOUT RUSH UNIVERSITY

- Graduate level health-care institution associated with a major medical center located in Chicago
- Four colleges
 - Medical
 - Nursing (master and doctorate level)
 - Allied Health (bachelor, master and doctorate level)
 - Basic Sciences (master and doctorate level)
- Fall 2013 enrollment—2,280 students
 - Approximately 760 students are considered online or distant students (33% of enrollment)
 - Bachelor students have experience at another higher ed instution

RUSH'S ENROLLMENT INCREASE FROM 2003-2013





SOME OF OUR CHALLENGES WITH ORIENTATION

- In the past, one challenge was that the colleges were very independent and there was not a lot of collaboration with the university staff
- Worked with 3 of the 4 colleges to coordinate a university orientation for on-campus students
- These colleges and/or programs hold additional orientations for their students that is more focused on the academic program
- Work with the 4th college to be a part of the their orientation
- What are some of the challenges you have on your campus?

PRIOR TO THEIR ARRIVAL

- Receive email from Student Life office
- Can submit paperwork for direct deposit and sign up for health insurance (some form of health insurance is required of all students)
- Students can also submit a picture ahead of time to have their student ID created prior to their arrival

ON-CAMPUS ORIENTATION

- Students are invited to a day long university orientation program
- Day includes
 - Introduction to university administration
 - Offices and departments they will interact with while at Rush
 - Health Insurance presentation
 - Other presentations that will help them understand their role at a health care institution

ORIENTATION FAIR

- After the morning session, we break for lunch and the orientation fair
- Students are given a checklist of what departments/offices are available.
- The first portion of the checklist is mandatory for all students
- Opportunity for students to ask individual questions and to take care of some of their needs without running around campus
- The overall goal was to give students a one-stop shop to take care of their needs prior to the first day of classes

ORIENTATION FOR OUR DISTANT STUDENT

- This group of students greatly contributed to our overall growth in the university
- The majority of the distant students were part of the College of Nursing
- The college provided a Powerpoint presentation that focused mainly on the college
- In Winter 2011 our office launched an online orientation for the distant students

ONLINE ORIENTATION

- Students receive similar email as on-campus students
- Students are registered for a course through Blackboard
- The course is not for a grade
- The students do not have to complete the course

ORIENTATION COURSE

- The course includes 6 modules
 - Introduction/history of Rush University
 - Registrar
 - Financial Aid
 - Student Life
 - Library
 - Corporate Compliance

ORIENTATION COURSE

- Course has various Blackboard components
 - Quiz
 - Post to discussion board
 - Email to instructor through Blackboard
- It is not an orientation to Blackboard
- Contact information is provided for each of the departments, including office hours

STUDENT FEEDBACK

- All students receive a survey
 - On-campus students receive an email shortly after their orientation
 - Survey is part of the online course for the distant students

STUDENT FEEDBACK

- From the most previous on-campus orientation:
 - For the morning session, students found the following presentations Helpful or Very Helpful

 Division of Student Affairs 	93.55%
• Counseling Center	96.77%
• Registrar	93.55%
 Security 	90.32%
• Bookstore	96.78%
• Global Health	96.78%
• Student Life	93.55%
• Library	96.78%
• METC	93.54%
 Community Service 	87.10%

STUDENT FEEDBACK CONTINUED

 Financial Affairs/Bursar 	90.00%
 Financial Aid 	93.55%
 Equal Opportunity 	87.10%
• Compliance, Privacy & Security	93.32%
 University Assessment 	96.67%
 Student Health Insurance 	83.87%

- 93.55% students found the orientation fair either Helpful or Very Helpful
- 83.87% accomplished everything they needed to during the day
- 100% said orientation prepared them for the start of their academic career at Rush

STUDENT FEEDBACK CONTINUED

- For the online orientation, students felt the course was easy to navigate
 - 87.27% Strongly Agreed, Agreed, or was Neutral
- Content was meaningful
 - 71.43% Strongly Agreed or Agreed
 - 28.57% was Neutral

OTHER ORIENTATION PROGRAMS

• What are some best practices on your campus?

Questions?