STRESS AND WELLNESS CLINIC (SWC) IMPROVES COLLEGE STUDENT SUCCESS AND WELL-BEING



University of Tennessee

March 29, 2011



Presentation overview

- Research on the benefits of the Stress & Wellness Model
- Services/interventions provided at the SWC
- Experiential section: Case study & example interventions
- ▶ Impact of the SWC on the center functioning
- Discussion and Questions

THEORY AND RESEARCH ON THE BENEFITS OF THE SWC MODEL

- Focus on benefits of SWC in two areas:
 - Student Success
 - Meeting the needs of diverse students
 - College adjustment
 - Retention
 - Psychological Well-Being
 - Stress-related disorders
 - Mindfulness
 - Coping skills

THEORIES SUPPORTING SWC

- Positive Coping (Cummins & Nistico, 2002;
 Greenglass & Fiksenbaum, 2009; Shiota, 2006)
- Self-Regulation (Folkman & Moskowitz, 2000; Higgins et al., 1999)
- Positive Psychology (Seligman et al., 2005)
- Prevention

RESEARCH ON SWC AND STUDENT SUCCESS

- Meeting the needs of diverse students
 - Racial/ethnic minority students, student veterans, athletes, and International students are examples of student groups who collectively experience higher than average rates of stress compared to majority students (Moradi & Hasan, 2004; Wilson & Pritchard, 2005; Shenoy, 2000).
 - Reducing stress through SWC services may expand the coping resources of underrepresented students and promote a psychologically healthier campus climate.

RESEARCH ON SWC AND STUDENT SUCCESS (CONT.)

College adjustment

- Typically, academic and demographic variables have been evaluated in relation to academic adjustment.
- Emotional health of students is a predictor of GPA, specifically higher stress levels is associated with lower GPA and intent to dropout (Pritehard & Wilson, 2004).

Retention

• SWC services that reduce stress are promising for increasing retention, especially for underrepresented students.

RESEARCH ON SWC AND STUDENT WELL-BEING

- SWC helps students develop and practice specific coping skills. The skills developed in SWC align with current research on the benefits of:
 - <u>Mindfulness practices</u> (Davis & Hayes, in press; Delgado et al., 2010; Jimenez et al., 2010; Williams et al., 2007);
 - <u>Biofeedback</u> (Hasset et al., 2007; Karavidas et al, 2007; McCraty et al., 1998; Siepman et al., 2008; Thurber, 2006);
 - <u>Self-care</u> (Herman & Davis, 2004; Li et al., 2009; Tempesta et al., 2010).

CASE 1: MARY

- ▶ 22 Married non-Hispanic White Female
- Presenting Concerns: high levels of anxiety, obsessive thinking, self-esteem issues, difficulty managing stress; some marital issues
- ▶ <u>CCAPS</u>: Gen. Anxiety (70, high) & Family Distress (60, high)
- <u>Self-Care</u>: no exercise, lack of appetite, difficulty falling asleep; no substance use
- Social Functioning: spousal conflict; no friends; church
- ▶ <u>Academic Functioning</u>: GPA 3.5, regularly attends class
- <u>Current Coping</u>: working hard in school, cleaning, controlling husband
- ▶ Spirituality: LDS (Mormon), religion source of support

CASE DISCUSSION

• How would you work with Mary within your center?

• What do you wish you could do that your system does not offer?



STRESS AND WELLNESS CLINIC

WHAT DID WE WANT?

- Holistic approach
- Individual attention
- Ability to serve many clients
- Alternative to traditional therapy
- No diagnosis
- Clinical time savings

Mission of SWC

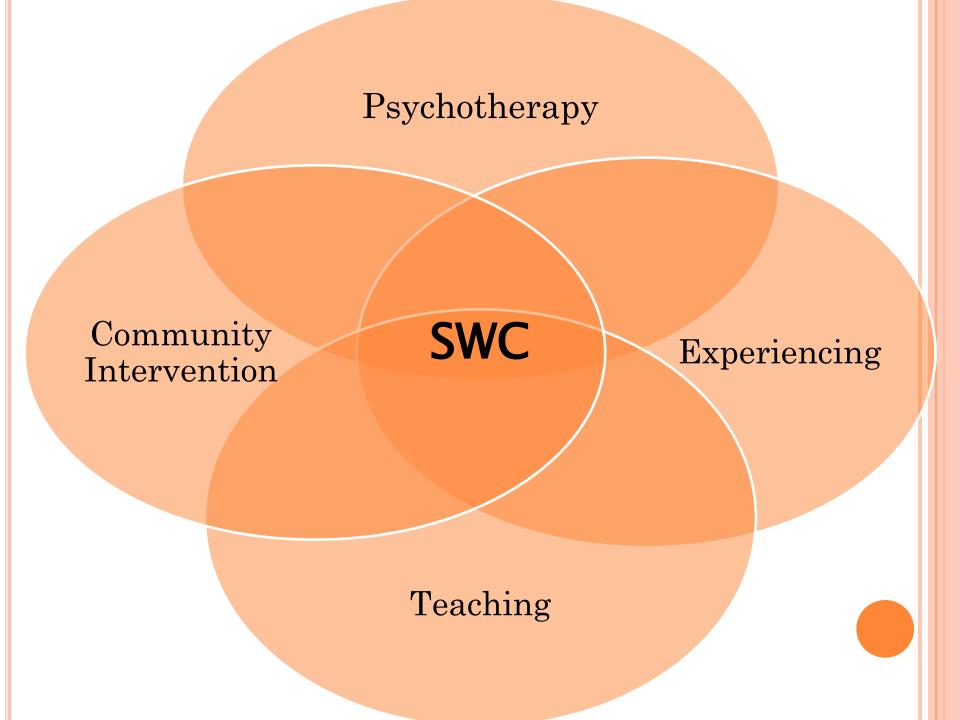
Our mission is to improve and promote wellbeing of UT students through services focused on the development of stress management and general coping skills.



SWC vs. Traditional therapy

- Structured & goal-oriented
- Very brief (3 hrs tops)
- Counselor's major role: provide information, teach skills, give recommendations, & provide referrals
- Process: more linear
- Focus: coping skills & behavioral change

- More flexible & exploratory
- Longer-term
- Counselor's major role: provide guidance & support in selfdiscovery & change
- Process: more non-linear
- ▶ Focus: transformation & growth



RAISING AWARENESS OF STRESS & WELLNESS ON CAMPUS

o Goals:

- Informing students of services
- Raising awareness of wellness
- Providing tools to manage stress and improve quality of life

• Marketing:

- SWC Posters
- SWC Website
- SWC Brochure
- Campus events, tabling (e.g., VOLAWARE)
- Students listserve

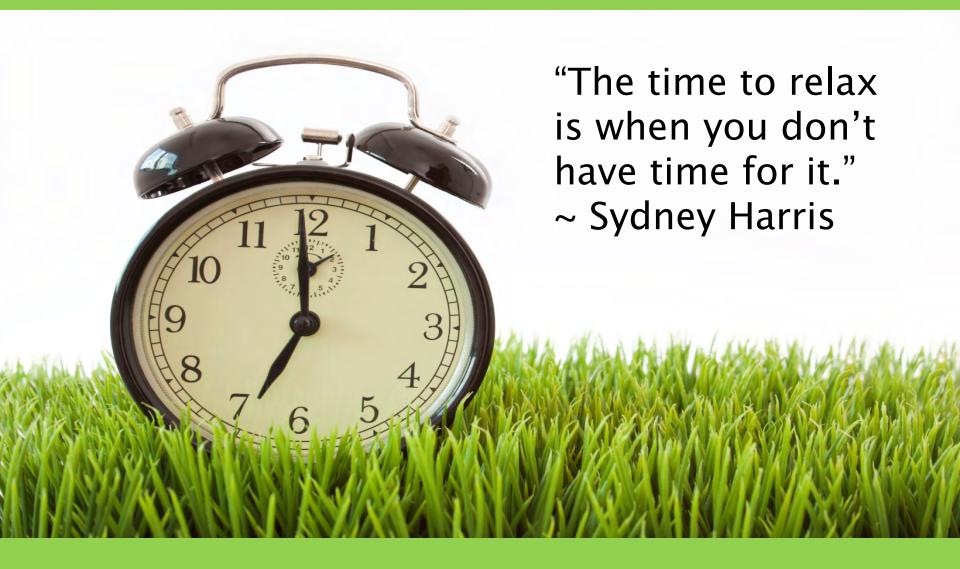
Stress & Wellness Clinic

counselingcenter.utk.edu/wellness

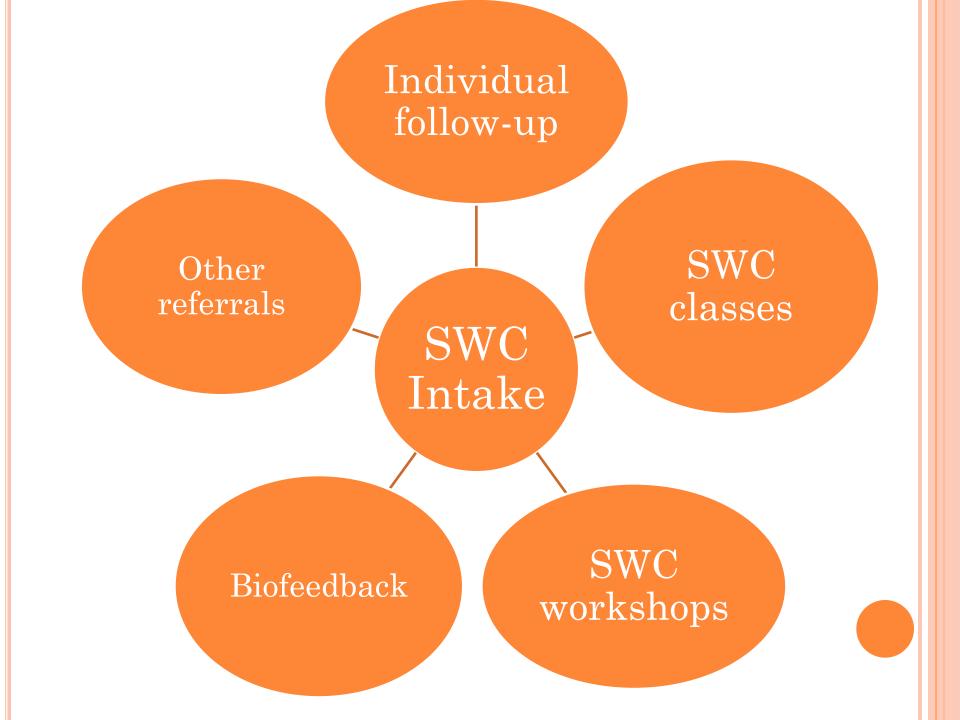
"Stress is the trash of modern life - we all generate it but if you don't dispose of it properly, it will pile up and overtake your life." ~ Jeb Dickerson



Stress & Wellness Clinic



counselingcenter.utk.edu/wellness



THE SWC INTAKE

- Holistic Assessment:
- Presenting concern
- Sources of current stress
- Symptoms
- Current coping
- Lifestyle/health habits
 - Sleep, Exercise, & Eating
 - Substance use
 - Spirituality/religion
 - Social support
 - Academics & work
 - Physical health
 - Leisure

DEVELOPING AN INDIVIDUALIZED WELLNESS PLAN

- Identifying and setting goals
- Identifying targets
- Plan of action

SWC INTERVENTIONS: CLASSES

- 1. Meditation
- 2. Coping with Anxiety
- 3. Mindfulness for Stress Reduction and Wellness
- 4. Making and Keeping Friends
- 5. Yoga for Emotional Well-Being

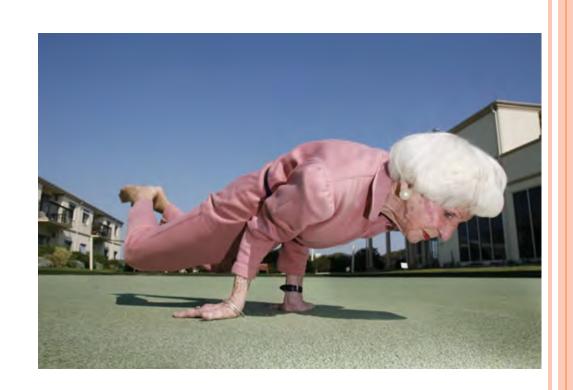
YOGA FOR EMOTIONAL WELL-BEING

- Focusing on both mind and body through:
 - Guided meditation
 - Breathing techniques
 - Movement/poses
- Each class is built around a specific theme:
 - E.g.: Letting go, Joy, Good Enough, Balance, etc.
 - Theme is continuously explored throughout the class & connections to the life off the mat are being made
- Students feedback (Survey):
 - "Felt more peaceful afterwards"
 - "Feeling of joy persisted throughout the week"
 - "Made me feel calm and relaxed. Helped me to release some of the issues I had in my head"

YOGA BREAK

•Breath of Joy

• Goddess pose



SWC Interventions: workshops

- Assertiveness
- Cognitive strategies for stress reduction
- Coping with panic
- Improving sleep
- Managing the stress of finals
- Mind-body strategies for stress reduction
- Overcoming test anxiety
- Time management

SWC INTERVENTIONS: BIOFEEDBACK

- Uses emWave PC stress relief system
- Assists individuals in reaching a state of psychophysiological coherence
- Teaches clients a technique focused on regulating heart rate variability

SWC INTERVENTIONS: INDIVIDUAL FOLLOW-UP

- o Up to 5 sessions (30 min long)
- Typically bi-weekly appointments
- Focus: education, support, & overcoming barriers to change
- Homework assignments:
 - Practice skills
 - Complete readings
 - Implement life style changes
 - Behavioral/experimental assignments

REVISITING CASE 1: MARY

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CASE 1: SWC INDIVIDUALIZED WELLNESS PLAN

• Goals:

- Reduce anxiety & learn how to manage it
- Develop stress management skills
- Address marital conflict (couple's counseling)

Targets:

- Exercise
- Anxiety & stress management
- Need for control

Wellness Plan:

- Readings: causes of anxiety
- Workshops: stress management
- Biofeedback
- Mindfulness class

CASE 1: WORKING TOGETHER

- Stress & anxiety management: deep breathing, biofeedback, self-compassion
- Exercise: incorporating yoga and cardio training w/husband
- Identified need to control as an issue –
 experiential behavioral approach + mindfulness

CASE 1: RESULTS

- Reduced need to control & increased acceptance & self-acceptance
- Anxiety & stress reduction
- Consistent exercise routine
- Improved sleep
- Client continues to use biofeedback & attend mindfulness class
- ▶ How much clinical time spent?
 - INDIVIDUAL: 30 min intake, 30 min biofeedback training,
 2x30 min follow-ups
 - GROUP: 2 hrs of workshops, 8 sessions of Mindfulness class

SWC RESULTS: 2ND YEAR AND COUNTING

- 285 intakes conducted
- 249 follow-up appts
- 70 clts learned biofeedback
- SWC classes:
 - Five 8-session mindfulness classes taught
 - 21 sessions of coping w/anxiety
 - 17 sessions of yoga
 - 16 sessions of social skills
 - 12 sessions of meditation
- Multiple workshops

SWC MODEL STRENGTHS & CHALLENGES

• Strengths:

- Provides needed services for lower priority clients.
- Meets client needs w/customized interventions
- Strength-based; Life skills-oriented

Challenges:

- Helping clients who need more than SWC can offer
- Dealing with clients' initial resistance to SWC referral
- Staff: Overcoming staff bias towards referrals for individual therapy; Engaging all staff into SWC work
- SWC office space



Practice time:

Grounding Meditation

DISCUSSION & QUESTIONS

